#### ANDANTE AGREEMENT

#### Article 1.°

## Purpose and Scope of Application

The object of this contract is the use of Andante transport tickets in the Intermodal Public Transport System of Porto Metropolitan Area and is governed by the Andante Use Conditions of those members, also available throughout the andante sales network and at <a href="https://www.linhandante.com">www.linhandante.com</a>, and the applicable legal provisions in force.

## Article 2.°

#### Personal Data Protection

- 1. This contract and its execution imply the processing of data by TIP Transportes Intermodais do Porto, A.C.E. ("TIP, ACE").
- 2. Personal data collected by TIP, ACE under this contract are processed in accordance with applicable legislation on data protection, including Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 ("General Data Protection Regulation" or "GDPR").
- 3. The Client acknowledges, as the holder of personal data, the processing carried out by TIP, ACE, and his rights in relation to that processing.

## Article 3.°

## Acceptance Conditions

The Client declares under oath that:

- a) The information and documents made available for the conclusion of this contract are true and valid;
- b) Is aware that false statements or omissions imply the annulment of the benefit relating to the social tariff or the discount, in addition to the penalties provided for by law;

- c) Authorizes the verification and/or delivery of the copy of the citizen's card;
- d) Takes full notice of the Andante Use Conditions, without any reservations.

## Article 4.°

# Out-of-court settlement of consumer disputes

In the event of a dispute, the consumer may resort to an alternative consumer dispute resolution entity:

Porto Consumer Information and Arbitration Center

Rua Damião de Góis, 31 - Loja 6 - 4050-225 Porto

Telef. 225 508 349 | www.cicap.pt | cicap@mail.telepac.pt

More information on the consumer portal www.consumidor.pt

## Article 5.°

# Implementation

This contract comes into effect on September 1, 2020.

This contract is entered into in good faith by both Parties, in two copies of equal validity, with one copy for the Client and another copy for TIP, ACE.

# PROVISION OF CONSENT

cor	ntact	him	for	the	e p	urpose	of	carry	ing	out	stu	dies	in	the	scope
of	mobil	Lity	or	use	of	collec	ctive	e pas	seng	ger '	tran	sport	<b>.</b>		
	YES				No	O									
Signature as per identification document															
											Da	te			/

The Client expressly consents to TIP - Transportes Intermodal do Porto, A.C.E., or an entity contracted for this purpose, to